


 Center for Rural Health <http://ruralhealth.und.edu>


CRH Tools for Performance Measurement Tracking

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Connecting resources and knowledge to strengthen the health of people in rural communities.

 **Center for Rural Health**

- Established in 1980, at the University of North Dakota School of Medicine and Health Sciences in Grand Forks, ND
- Focuses on:
 - Education, Training, & Resource Awareness
 - Community Development & Technical Assistance
 - Native American Health
 - Rural Health Workforce
 - Rural Health Research
 - Rural Health Policy
- Web site: <http://ruralhealth.und.edu>

 **CRH Programs**

<ul style="list-style-type: none">• SORH• Flex• RAC• PCO• RH Research Center• Flex HIT• NRCNAA• BCBS Grant Program• State TBI Grant	<ul style="list-style-type: none">• ND Nursing Workforce Study• VOICES• Rural People Rural Policy• Numerous Evaluation & Research Studies• Many more – over 40 in total
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Comprehensive Tracking System Needed for:

- Individual grant reporting/performance measurement
- UND Annual report
- Legislator/Congressional requests
- Justification of services/need
- Community dialogues
- Information exchange between staff and programs

RAC Tracking System

- Served as model
- Developed in 2003
- MySQL database with PHP web interface
- Tracks clients, experts, requests, promotions, etc.

Challenges to Developing A Single Tracking System

- Each grant has distinct mission and reporting requirements
- Requirements of university reporting
- Tracking national and state-level programs
- Preferences of wide variety of users
- Developing meaningful categories and common terminology
- Standardizing information
- Reaching consensus & getting buy-in from staff

CRH Activity Tracking System

Add an activity, Step 2

Please add staff and organizations for the activity test, January 1, 2008:

Project

Add project: Projects listed for this activity:

Staff

Add staff: Staff listed for this activity:

Organizations

Add organization: Organizations listed for this activity:

This organization is a

Primary contact for activity:

Files

Add file: Files listed for this activity:

Reach of Activity Field Options:

- CRH
- SMHS
- UND
- Individual
- Community
- State
- Multi-State
- National
- International

Focus Area Field Options:

- Community Development
- Evaluation
- Research
- CRH Internal
- Public Relations
- Professional Development
- Other

Type of Activity Field Options:

- Committee participation
- Community needs assessment
- Demographic profile
- Focus group
- Grant - award to a community
- Grant - awarded to CRH
- Grant - development/ proposal critique
- Grant - review panel participation
- Health professions tracking
- Honor/award
- Information dissemination
- Internal personnel audit
- Key informant interview
- Loan repayment/scholarship
- Media
- Meeting/forum
- Policy analysis/development
- Presentation
- Publication/report
- Recruitment/retention
- Shortage designation
- Strategic planning
- Survey/study
- Teaching/internship
- Training/workshop
- Web services
- Workforce site development
- Network Development
- Press Release
- CRH News Item
- State News Item

Topic Field Options:

- Aging
- Agricultural safety
- Caregiving
- Children and youth
- Community development
- Disabilities/family support
- Diseases
- Domestic violence
- Emergency medical services
- Evaluation
- Grantwriting
- Health insurance and coverage
- Hospitals and clinics
- Mental health
- Native Americans
- Network/system development
- Pharmacy
- Oral health
- Policy
- Public health
- Quality
- Rural definitions
- Substance abuse
- Technology
- Traumatic brain injury
- Wellness
- Workforce
- Boards/trustees
- Cultural competence
- Media
- Publications
- Public Relations
- Veterans Affairs
- Health Disparities
- Health Services Research
- Veterans
- CRH

CRH Activity Tracking System

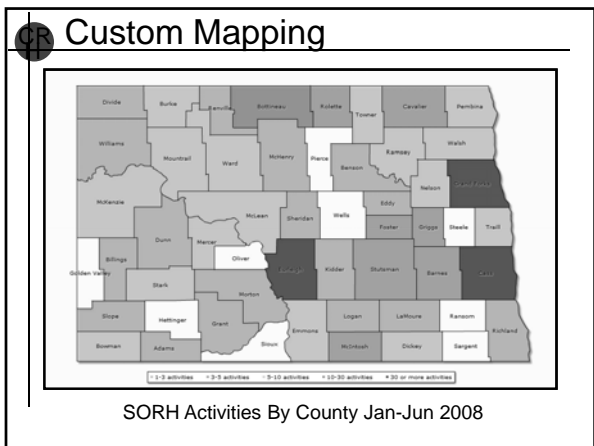
Activities by project: State Office of Rural Health

This project's activities are also available by core area:

- Core 1: Collection & Dissemination of Information
- Core 2: Coord. Resources & Activities
- Core 3: Technical Assistance
- Core 4: Strengthening Rural Health
- Core 5: Food/State Partnership
- Core Area Not Identified

249 activities for this project.

Date	City	Title	Organizations	Action
July 10, 2008	Grand Forks	ND HT Steering Committee Meeting	North Dakota HET Steering Committee	View Update
July 08, 2008	Washington DC	Policy	National Rural Health Association	View Update
July 01, 2008		ND HT Communication & Education Workgroup Meeting	North Dakota HET Steering Committee	View Update
July 01, 2008	Valley City	Strategic Planning Report	Faith in Action Northern Plains Network	View Update
June 30, 2008	Park River	Wellness ND Planning	First Care Health Center	View Update
June 27, 2008	Grand Forks	Strategic Planning	Faith in Action Northern Plains Network	View Update
June 20, 2008	Park River	Network Development Planning Grant	First Care Health Center	View Update
June 19, 2008	Grand Forks	ND HT Funding & Resources Workgroup Meeting	North Dakota HET Steering Committee	View Update
June 18, 2008	Grand Forks	ND HT Legislation & Policy Workgroup Meeting	North Dakota HET Steering Committee	View Update
June 13, 2008	Grand Forks	Program Development	UND College of Business & Public Administration	View Update
June 09, 2008	Washington DC	Policy -- 21 Visa	Senator Conrad's Office -- DC	View Update
June 05, 2008	Grand Forks	Presentation		View Update



- ### Discussion
- Interest in CATS system?
 - Are there other features that you would need?
 - Technical capabilities of various SORHs?
 - Restrictions based on SORH structure (e.g. health department, university)?
 - What would CATS system be worth to you? What is threshold?

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Center for Rural Health

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