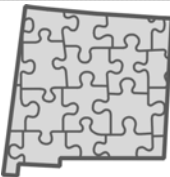


# Connecting for Quality:



## Your QIO and You

Carlene Brown, Hospital Quality Manager  
New Mexico Medical Review Association

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## What is a QIO? And What Do We Do Anyway?



- The Medicare –designated ‘Quality Improvement Organization’ in your state
- Implements CMS national quality improvement initiatives
- May have multiple contracts and grants related to healthcare quality
- Works with all providers in your state - one way or another



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## What Can We Do For You?



- Keep Rural Health Quality at the forefront with CMS and State initiatives
- Work with stakeholders to address rural needs/issues
- Support your FLEX QI and Network goals



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## Support FLEX QI Goals



- Provide QI to CAH and SHIP hospitals
- Administer staff culture of safety surveys to rural hospitals
- Quarterly Hospital Quality Managers Network – 50% are CAH/Rural
- Supports CAH quality data to CMS – 100%
- Provides benchmarking and PI support through Healthcare Quality in Rural America Project (HQRA)



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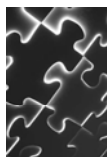
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## Keep Rural Quality at the Forefront



- New Mexico MRSA Collaborative
  - Sponsors: QIO, University, NM Hospital Association, DOH, APIC
  - 13 hospitals - Four are <50 beds
  - Rural community nursing homes
  - On site trainings and QI/PI assessments
- NM Healthcare-Acquired Infections (HAI)
  - Advisory Committee: QIO, DOH, University, Hospital Association, APIC, urban and rural hospitals
  - Expand next year to more facilities
  - Hospitals report to CDC NHSN
- HRSA Patient Safety & Pharmacy Collaborative
  - Support for FQHCs, rural hospital and rural community pharmacy



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## Synergize with Stakeholders



- CMS
- AHRQ
- HRSA
- APIC
- State Advisory Committee for HAI
- State Steering Committee for MRSA
- State's Health Information Exchange
- State Licensing and Certification Division
- NM Primary Care Association
- Department of Health Tobacco Program
- Department of Health Infections and Epidemiology Bureau
- Office of Rural Health



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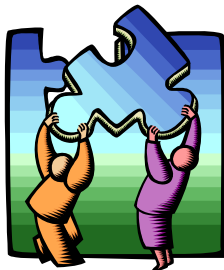
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Partnership: It's a Beautiful Thing!



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