

# TruServe

TruServe is a web-based tracking system that allows organizations to conveniently monitor and report progress tailored to their needs

## How does a TruServe system work?

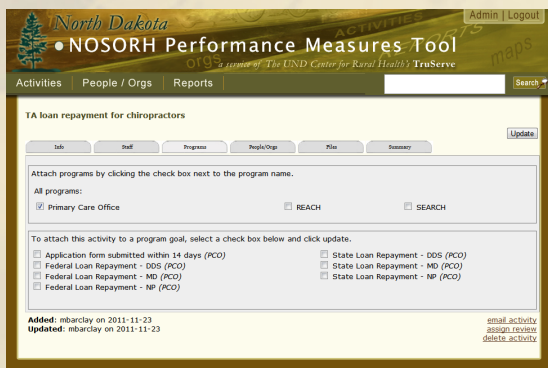
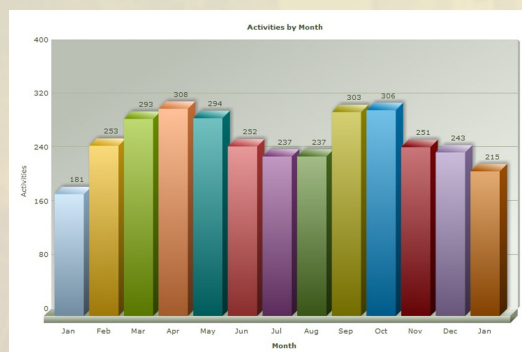
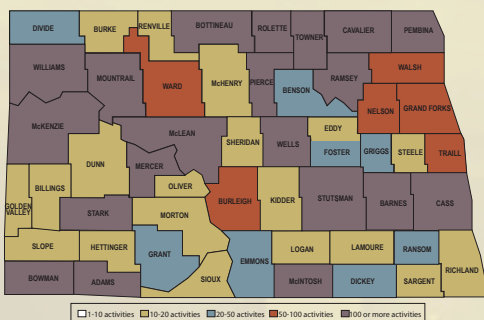
- TruServe captures the activities of your organization
- Activities are broadly defined and might include information dissemination, presentations, publications, or assistance to customers
- TruServe effectively tracks variables such as time, budget, programs, program goals, level of assistance, name/location of customers, and staff
- Users can upload files such as presentations, spreadsheets, and word documents
- Information is used to create custom reports, maps, and charts within seconds
- Maps and charts from TruServe can be saved and used in other programs
- Individuals identified by your organization as users have access to TruServe
- Each user is provided with a unique login and password
- TruServe can be accessed from any internet enabled device
- Each organization has their own unique website and URL

## What can a TruServe system do for your organization?

- TruServe is customizable so it tracks what your organization needs it to
- TruServe improves communication by allowing users to view and e-mail activities to one another
- Time is saved by using a TruServe system- effort and impact can be shared quickly
- TruServe eliminates the need for specialized staff training required for mapping and graphing
- TruServe provides quantifiable results that stakeholders expect

## How is The University of North Dakota Center for Rural Health involved?

- The system was created for internal use by the Center for Rural Health
- Dedicated support is provided Monday through Friday 8:00 am-4:30 pm CST
- On-site start up training and implementation is offered
- All data is stored and backed up on three separate servers in three different locations
- All data is secured and encrypted (SSL Web Security Certification)



Center for Rural Health  
The University of North Dakota  
School of Medicine & Health Sciences

Learn more  
TruServe.org

Questions

Mark Barclay, TruServe Coordinator  
mark.barclay@med.und.edu  
701.777.3300